



MEDIA CONTACTS:

KTCpr
Racheal Friedman / R.Friedman@KTCpr.com
Josh Kahn / JK@KTCpr.com
Telephone: (516) 594-4100

Apple Vacations Announces 2019 Crystal Apple Award Winners

(Elk Grove Village, IL) – Apple Vacations (www.AppleVacations.com) announced its 2019 Crystal Apple Award Winners Mon. Sep. 9, 2019 at its Golden Apple Gala held at Theatre on the Lake in Chicago.

The recipients of the 2019 Crystal Apple Award are:

Best Hotel Chain – Secrets Resorts & Spas
Best Adults Only – Iberostar Grand Hotel Rose Hall, Jamaica
Best All-Inclusive Resort – Secrets Cap Cana Resort & Spa
Best Staff and Service Mexico – TRS Yucatan Hotel, Riviera Maya
Best Staff and Service Caribbean – Riu Palace Jamaica
Best Staff and Service Hawaii – Outrigger Reef Waikiki Beach Resort
Best Staff and Service Central America – Riu Palace Costa Rica
Best All-Inclusive Family Resort – Barceló Maya Palace, Riviera Maya
Best Entertainment – Hard Rock Hotel Cancun
Best All-Inclusive Dining Experience – El Dorado Royale, a Spa Resort by Karisma, Riviera Maya
Best Overall Airline Experience – American Airlines
Best Destination – Puerto Vallarta-Riviera Nayarit

In 1990, Apple Vacations began honoring hotels that earned exceptional ratings on the company's post-vacation surveys with the Golden Apple Awards. Five years later, the Crystal Apple Award was born to honor leaders in quality and innovation for various categories in travel and hospitality. Apple Vacations was the first, and remains the only vacation company to rate hotels based solely on customer feedback, long before today's popular travel review websites were born.

In 2019, Apple Vacations awarded 229 hotels throughout [Mexico](#), [the Caribbean](#), [Costa Rica](#) and [Hawaii](#) with its Golden Apple Award for high levels of excellence. Travel agents report that the Golden Apple designation builds consumer confidence and has a major influence on hotel purchase decisions.

The Apple Vacations Golden Apple Gala was held at Chicago's Theatre on the Lake. Esteemed guests included several hotel owners, CEO's and presidents, and tourism dignitaries.

The following day, Apple Leisure Group Vacations hosted its first Ascend trade show, engaging more than 950 travel agents at Drury Lane in Oakbrook Terrace, IL – one of the most attended in the industry. International and domestic representatives from major airlines, ground operators, tourism boards and hotels networked with retailers and disseminated materials at 110 booths.

About Apple Vacations: For 50 years, Apple Vacations, America's Favorite Vacation Company, has provided affordable, top quality vacation packages from U.S. departure cities nationwide to vacation destinations throughout [Mexico](#), the [Caribbean](#), [Central & South America](#), [Hawaii](#) and [Cuba](#). With the support of travel agents, Apple Vacations has delivered more passengers to Mexico and the Dominican Republic than any other tour operator worldwide. Apple Vacations is consistently voted "Best Tour Operator" in various categories by readers of the leading travel trade magazines.